

# Moving Forward Family Services Society

## SERVICE CONSENT

I understand and agree to the following terms of service:

- **Moving Forward Family Services is a non-profit collaborative (minimal hierarchy, low expenses, dependent on support from community) created to address the emotional well-being of residents in an innovative manner (without funding, with an OPEN MANDATE)**
- **We are NOT FUNDED by any government ministry and thus rely on community to support our initiatives. Fees collected go right back into service delivery expenses**
- **That service is provided by highly trained Registered Clinical Counsellors, Counsellors with Masters Degrees in Counselling Psychology or Social Work, counselling Interns who are nearing completion of a Masters Degree in counselling psychology, social work or related discipline, or counsellors completing certificates or diplomas in related fields**
- **That all counsellors at MOVING FORWARD FAMILY SERVICES SOCIETY are supervised by a trained and experienced Clinical Supervisor with a Masters Degree in counselling psychology, social work or related discipline**
- **That other counselling options have been explored (public and private) and were not available (wait lists, affordability, etc.)**
- **Clients wishing low fee services may need to provide proof of low income.**
- **That agency Privacy and Confidentiality Policies (which includes the limits to confidentiality) have been clearly explained to me**
- **That I will attend appointments on time and will make every effort, to advise the counsellor, at least 24 hours in advance, if I cannot make the appointment. Missed appointments may incur late fees**
- **That I have the right to terminate service at any time**